

Kofax Launches Kofax Monitor

Module Provides Real-Time, Enterprise-Level Monitoring and Metrics to Better Optimize the Performance of Kofax Software Products & Solutions

IRVINE, Calif., May 13, 2009 – **Kofax plc (LSE: KFX)**, the leading provider of Intelligent Capture & Exchange solutions, today announced the launch of Kofax Monitor, a module that provides real-time, enterprise-level monitoring and metrics to better optimize the performance of Kofax software products and solutions, providing greater cost savings, increased efficiencies and faster return-on-investment (ROI).

“Kofax Monitor adds considerable value to our capture products and solutions by reducing the amount of staff and resources required to manually administer and care for vital enterprise business operations,” said Jim Nicol, Executive Vice President of Products at Kofax. “The application automatically recognizes and reacts to capture exceptions on a real-time basis. This enables users to effectively and efficiently monitor capture operations and performance, meet service-level agreements and lower IT costs associated with identifying and resolving system problems.”

Operating through an easy-to-use dashboard and intuitive graphics, Kofax Monitor examines system components, assesses service viability and provides real-time access to operational information via Windows or standard mobile device browsers. This enables users to demonstrate and ensure compliance with service-level agreements as well as benchmark performance over time. Remote access capabilities allow an organization to immediately and efficiently address system needs, resulting in less costly maintenance, decreased down-time and better overall performance.

Key application features include “detect-and-notify” capabilities that immediately isolate a system error and alert assigned personnel about the problem, transforming the process of troubleshooting into a proactive, highly-focused resolution process that reduces IT maintenance costs and system down-time. Alert notifications can be configured and sent to designated staff via email, pager, SMS, RSS, SNMP or other electronic formats as preferred.

Kofax Monitor also offers “detect-and-correct” functionality that automatically resolves common error conditions – such as a “hung” server – by rebooting or restarting a system, application or process. This cost-saving automation significantly improves reliability, which is especially vital for capture environments requiring high system availability.

About Kofax

Kofax plc (LSE: KFX) is the leading provider of Intelligent Capture & Exchange solutions. For more than 20 years, Kofax has provided award-winning solutions that automate document-driven business processes by managing the transformation and exchange of business-critical information arising in paper, fax and electronic formats in a more accurate, timely and cost-effective manner. These solutions provide a verifiable return on investment to thousands of customers in financial services, manufacturing, retail, government, healthcare, business process outsourcing and other markets. Kofax delivers these solutions through its own sales and service organizations, and a global network of more than 1,200 authorized partners in more than 60 countries throughout the Americas, EMEA and Asia Pacific.

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